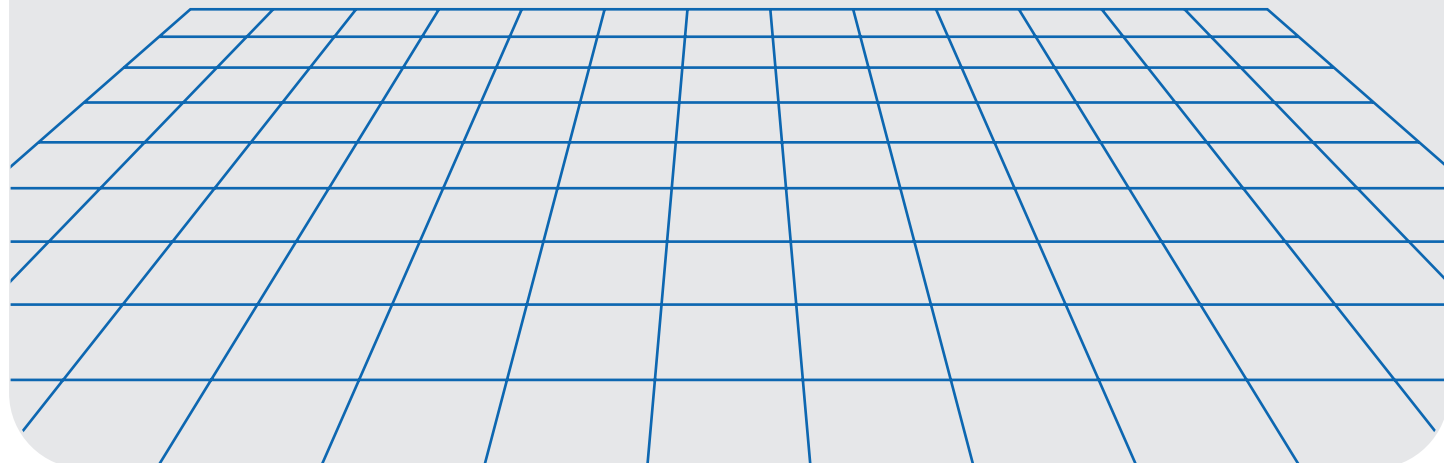


New Working New Living

Website: www.flexispot.com

Tel: 1-855-585-5618

Address: 6475 Las Positas Rd. Livermore, CA 94551

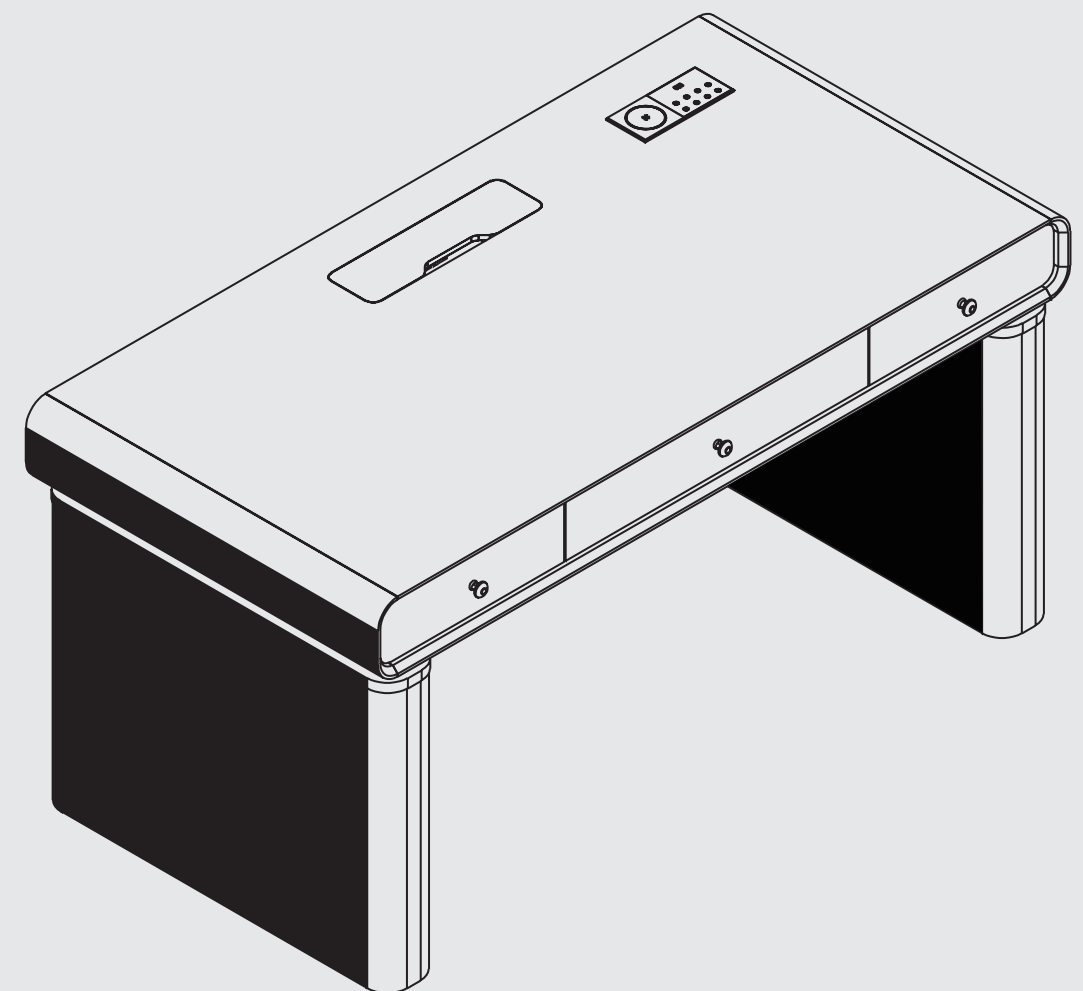


FlexiSpot

User Manual

Item No. FN13-R5528NO-DP

FN13-R5528DB-DP

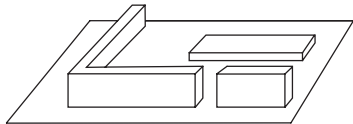


INSTRUCTIONS –
KEEP FOR FUTURE REFERENCE

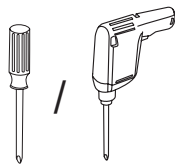
Specifications

Max. Weight Capacity	100 lbs (45.4kg)
Speed	25mm/s
Input Voltage	100-240 V
Min. Height	27.9" (710mm)
Max. Height	49.2" (1250mm)
Duty Cycle	10% (Working 2 minutes then stop 18 minutes)
Certification	FCC,UKCA

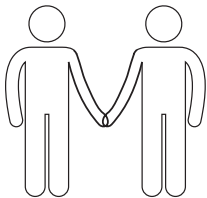
Preparation before Installation



Install on carpet to prevent scratches.



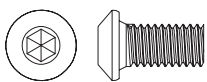
Bring your own phillips screwdriver or pistol drill.



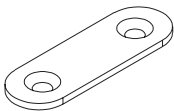
Need two or more people to cooperate together.

Accessory Package

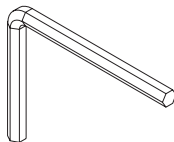
PLEASE NOTE: Check that you have received all components and hardware before assembling. If you are missing any parts, please contact us for replacement parts.



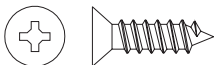
A: 1/2"Small Machine Screw - 12+1(spare)



B: Mounting Plate – 6

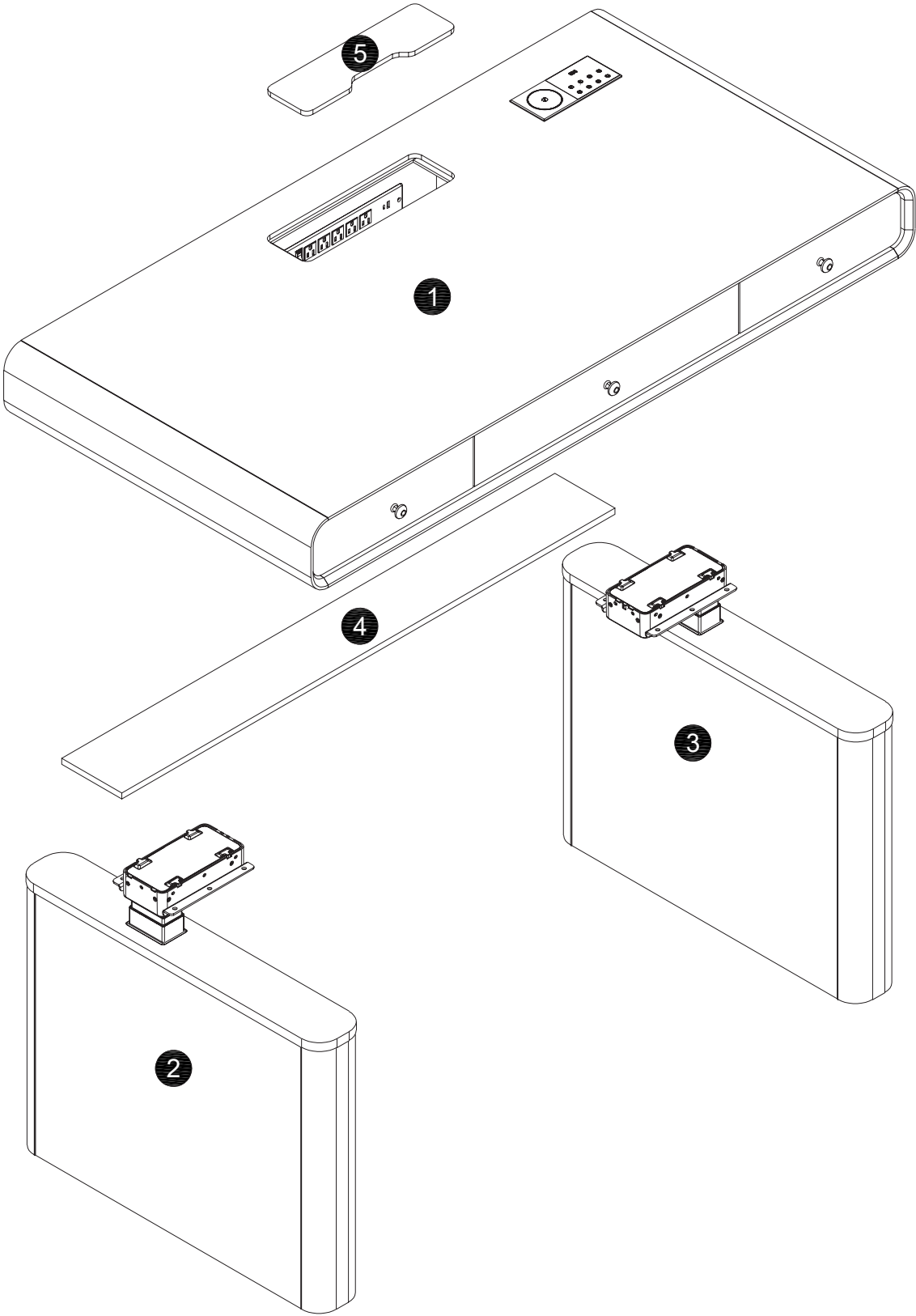


C: Wrench - 1



D: 1/2"Flat Head Screw - 12+1(spare)

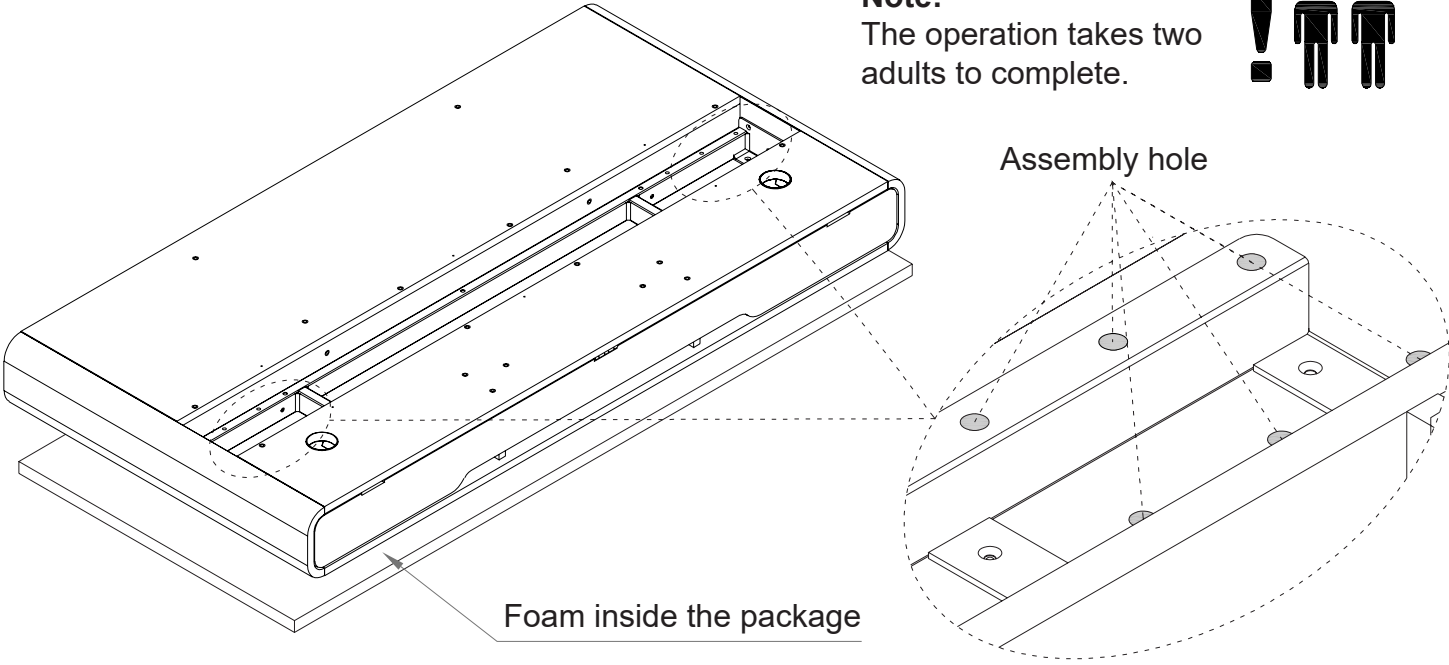
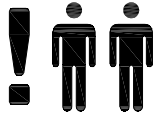
Diagram of Components



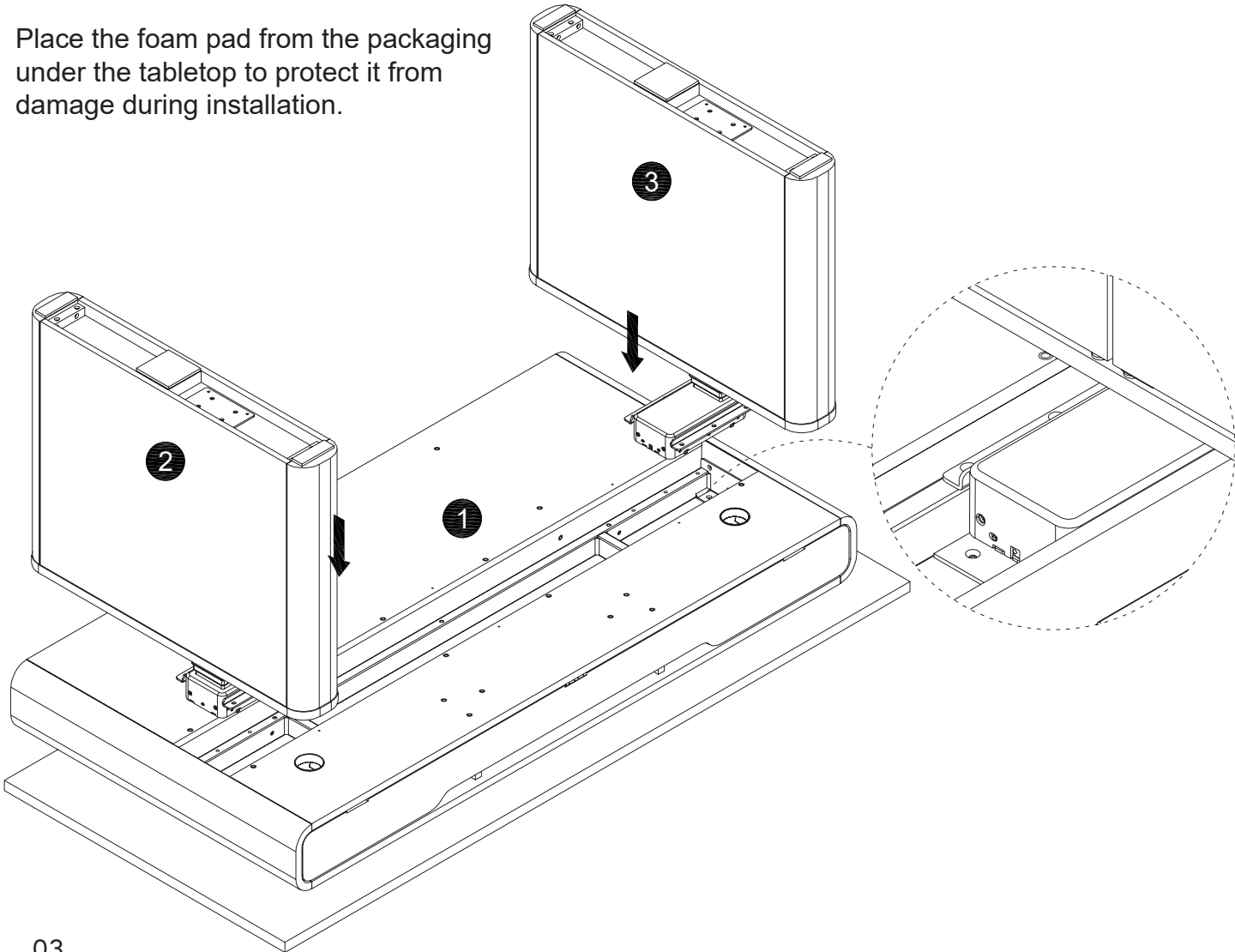
Assembly Steps

1

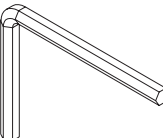
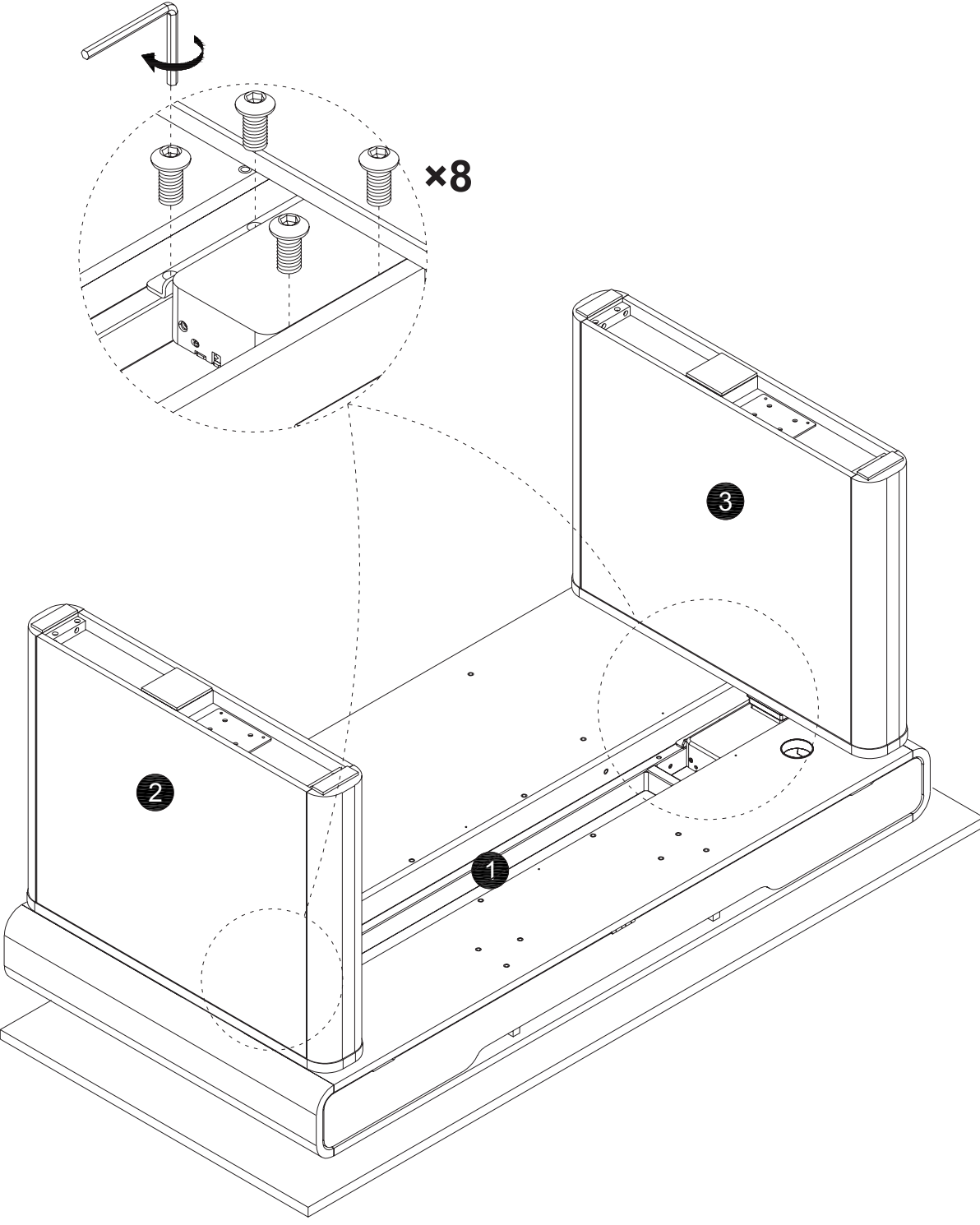
Note:
The operation takes two adults to complete.



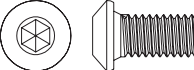
Place the foam pad from the packaging under the tabletop to protect it from damage during installation.



2

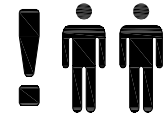


C: Wrench - 1

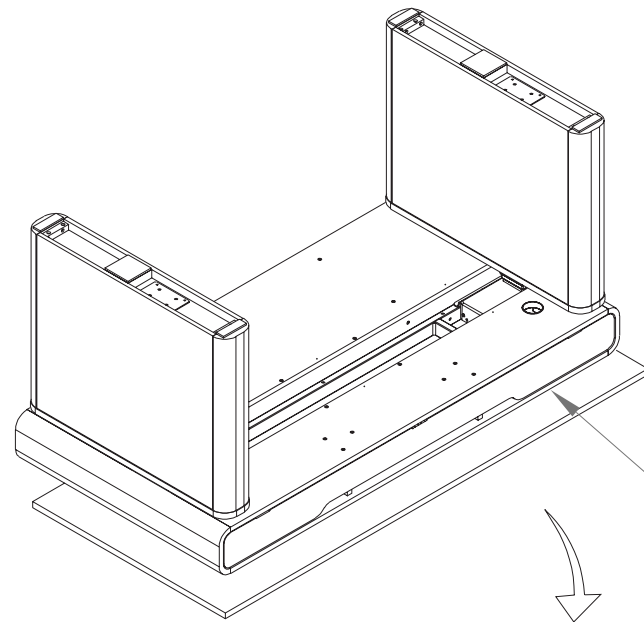


A: 1/2"Small Machine Screw - 8

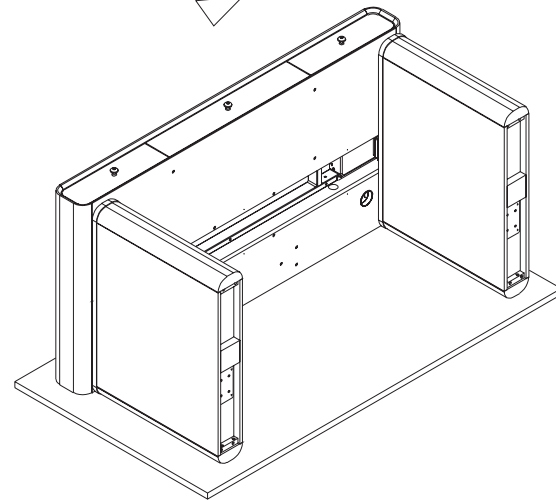
3



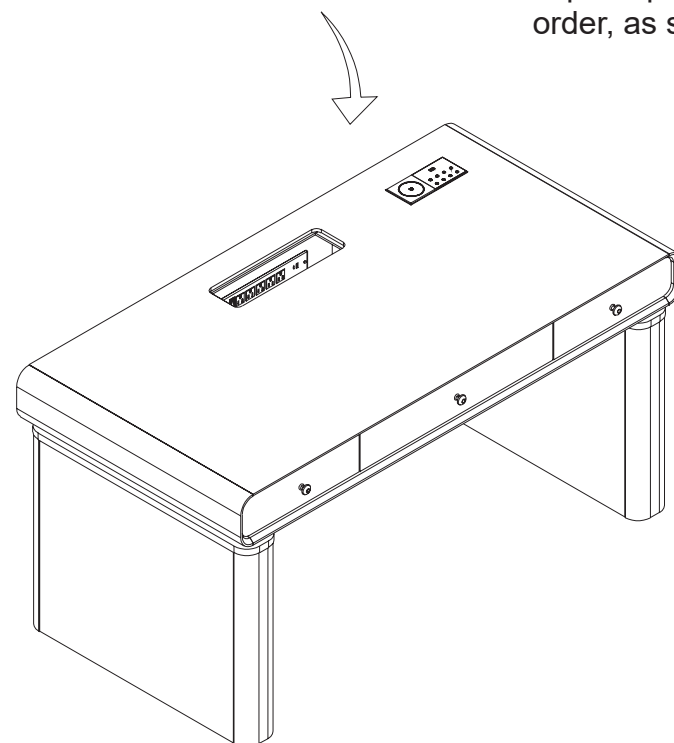
Note:
The operation takes two adults to complete.



Note:
This side is the back of the table

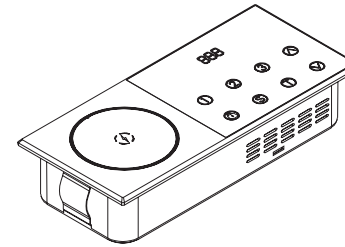


Flip the products forward in order, as shown.

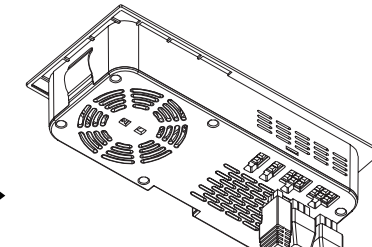


4

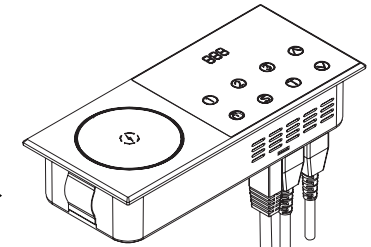
STEP ①



STEP ②

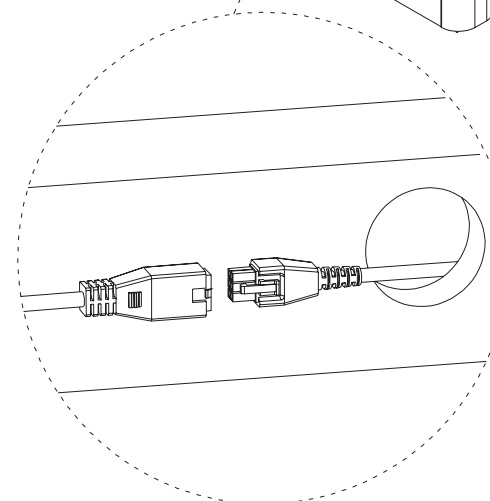
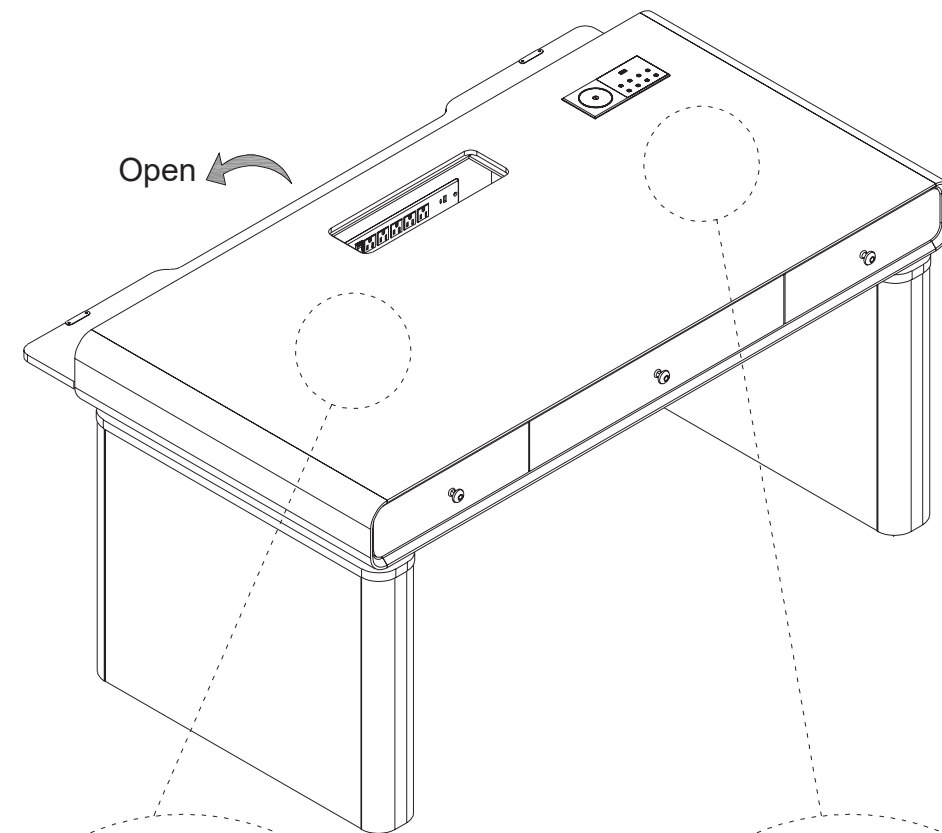


STEP ③

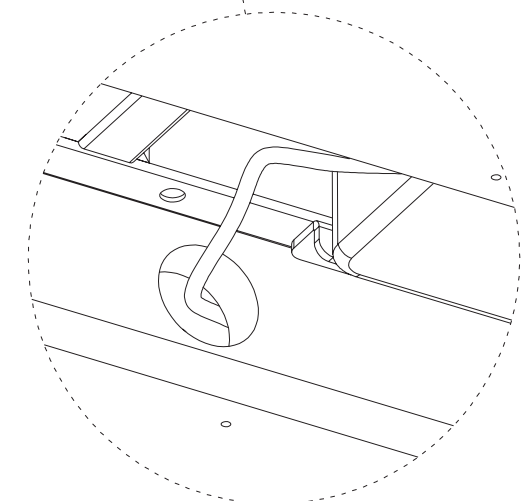


Power Cord Interface for motor cable

Open

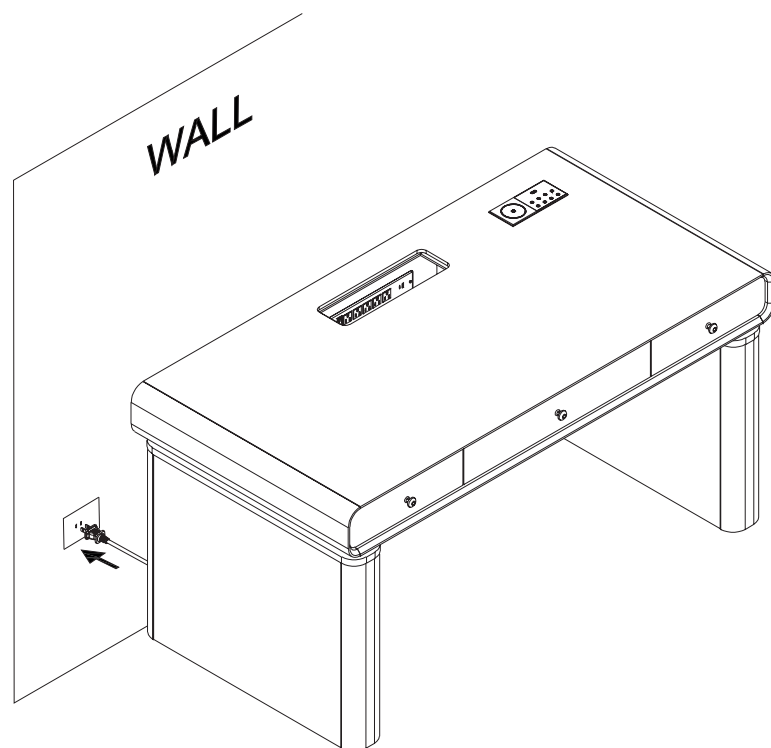


The view of desk bottom

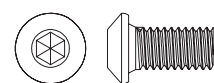
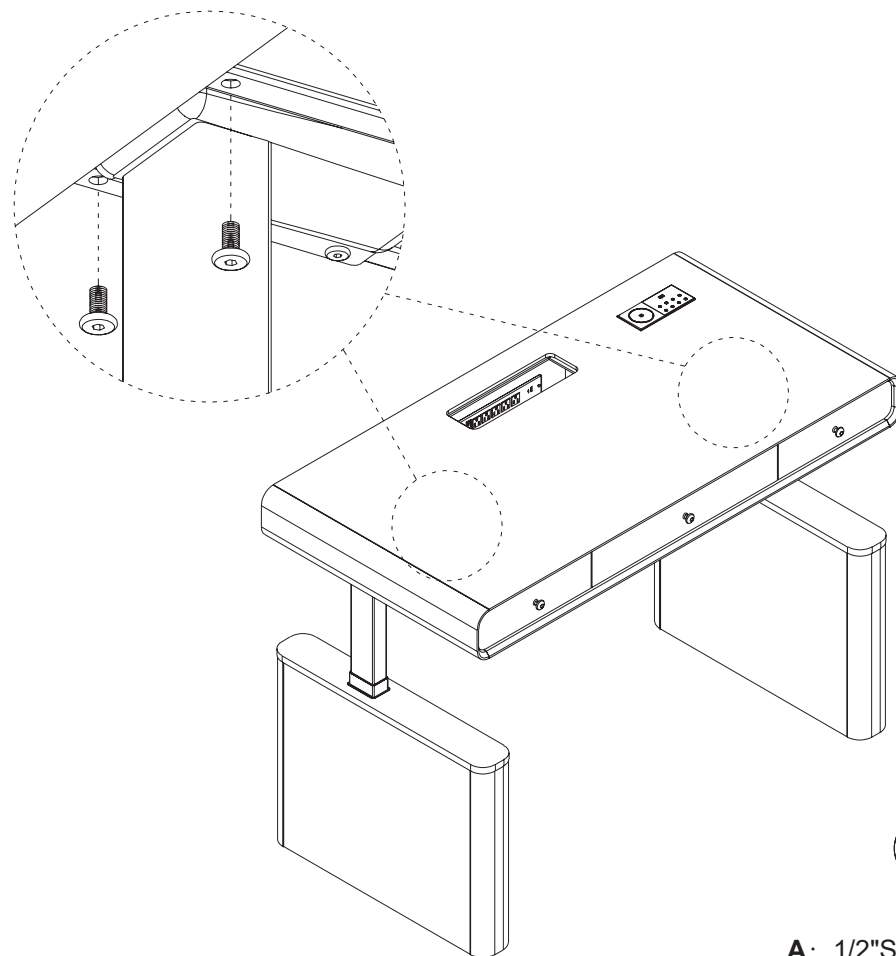


The view of desk bottom

5

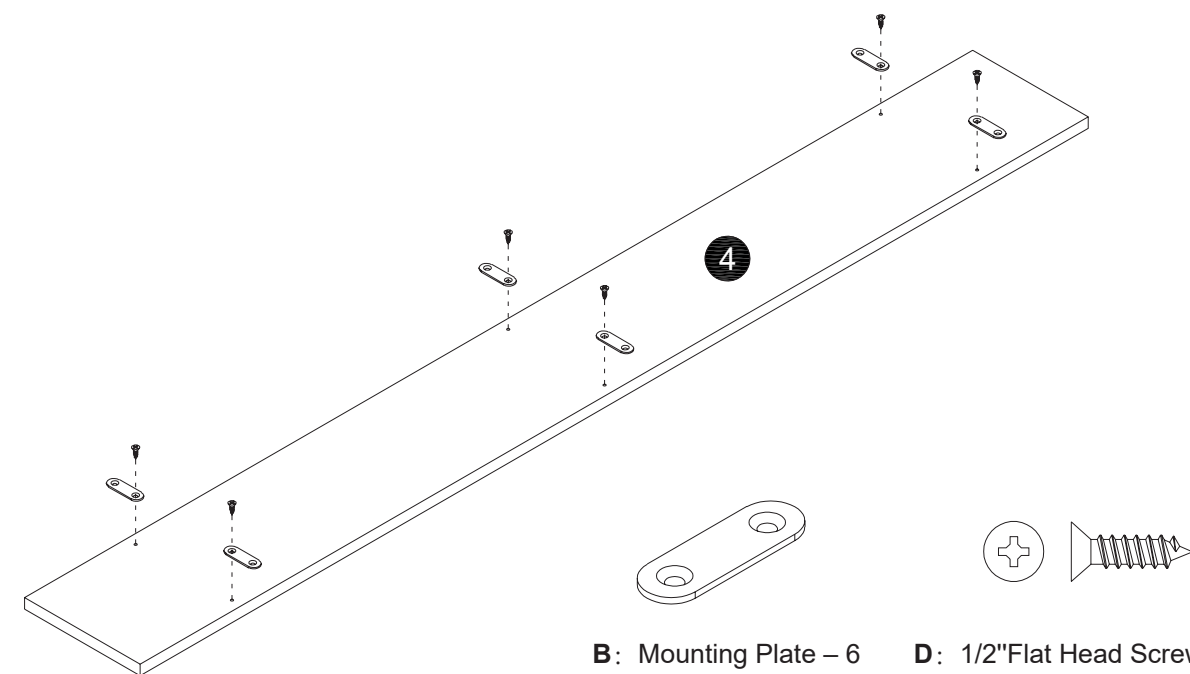


1. Insert the power cable into the adapter and turn on the power supply.
2. After the power is connected, you will need to perform a reset. For details, please refer to the manual page 10.
3. Press the rise button to raise the tabletop.



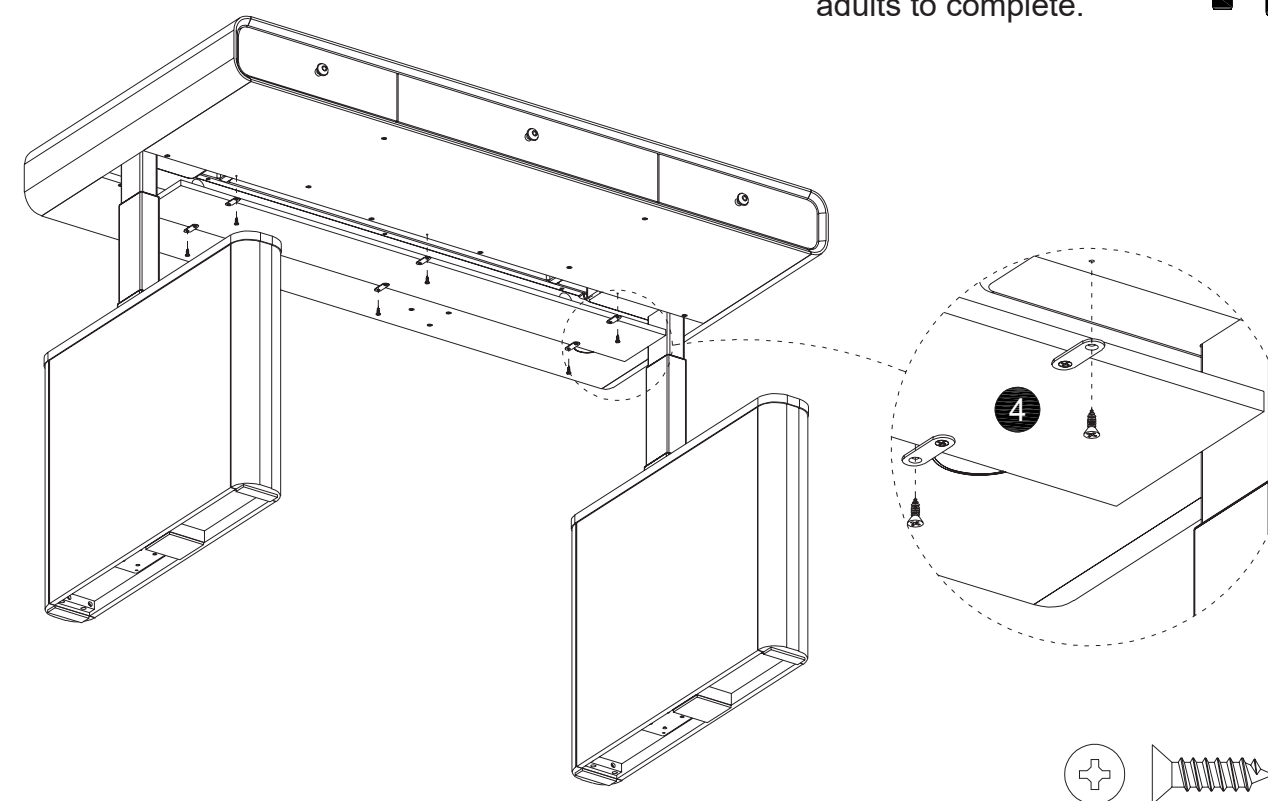
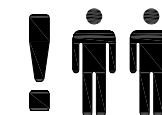
A: 1/2"Small Machine Screw - 4

6



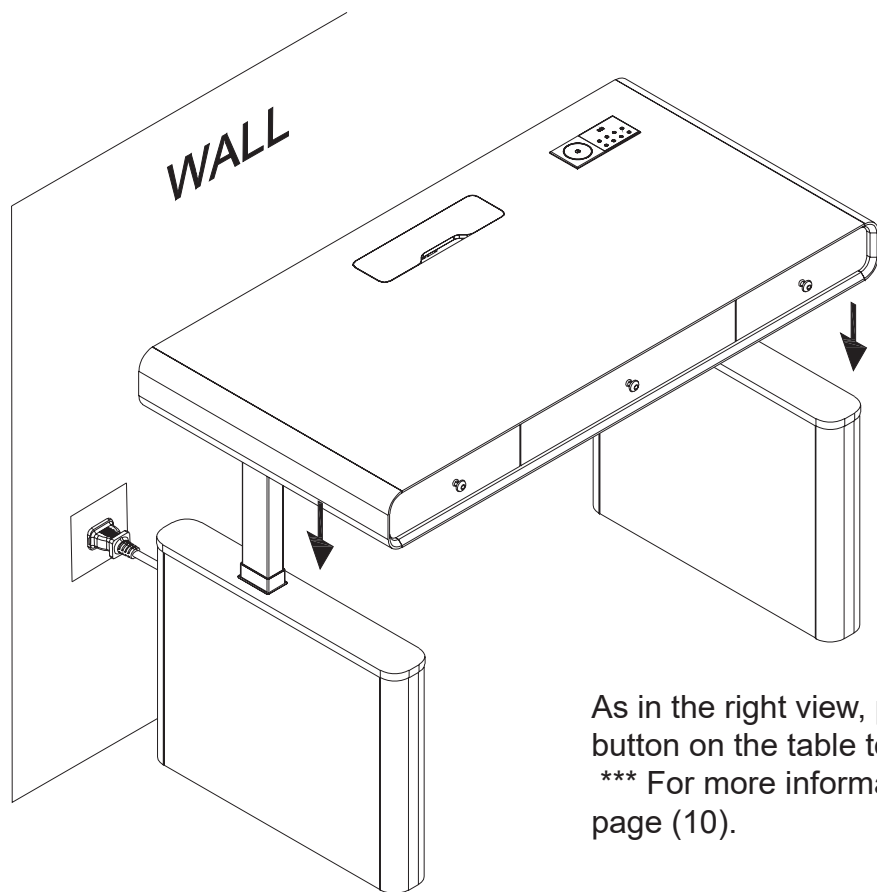
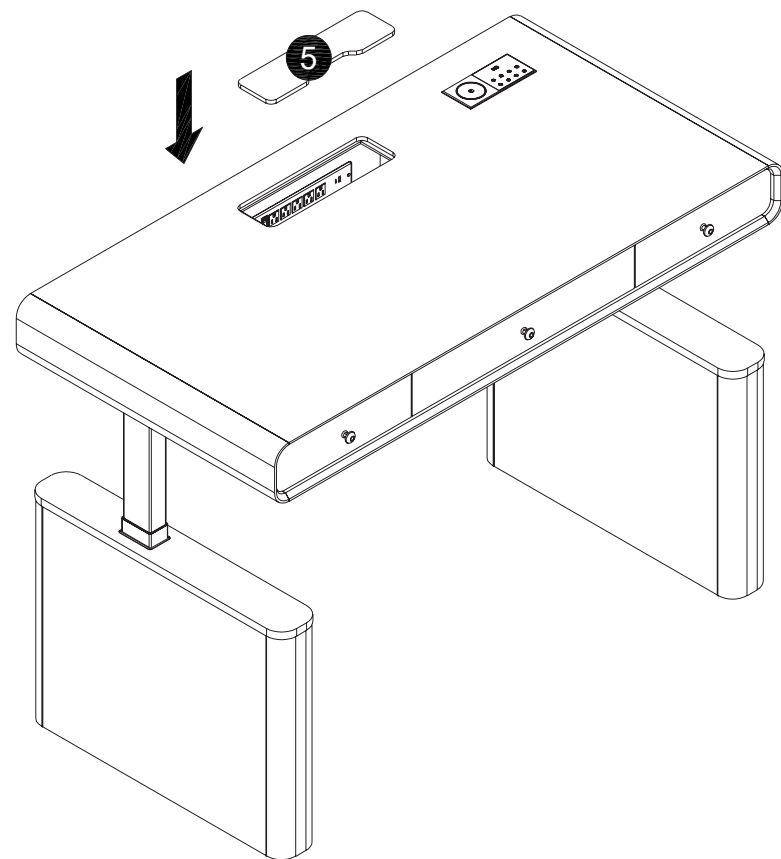
B: Mounting Plate – 6 D: 1/2"Flat Head Screw- 6

Note:
The operation takes two adults to complete.



D: 1/2"Flat Head Screw- 6

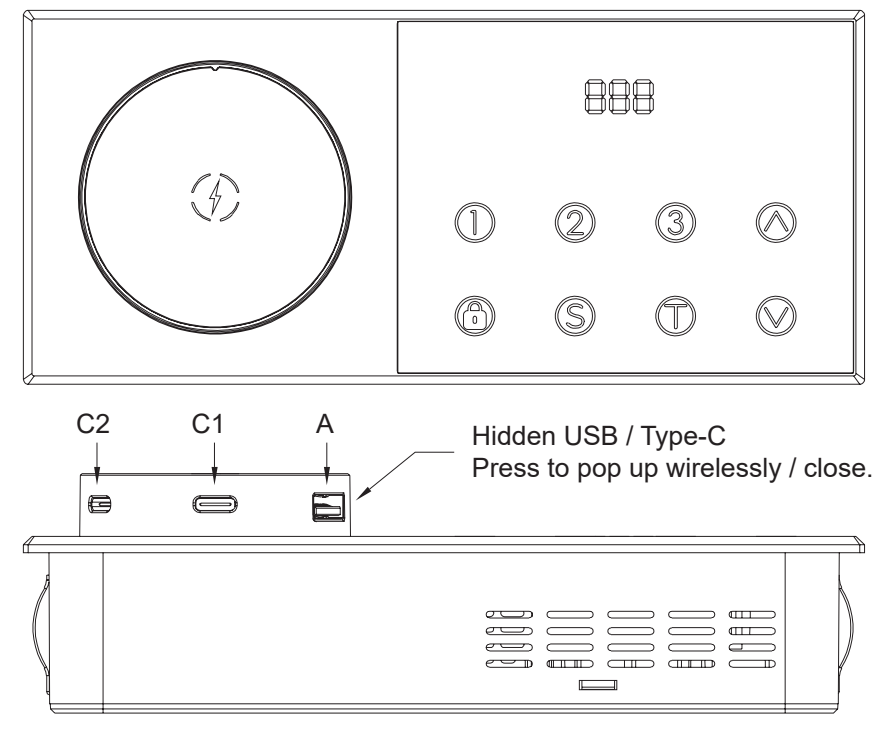
1. Lift the tabletop to the appropriate installation height.
2. Installing part (4) requires two people to assist.



As in the right view, press the Downward button on the table to descend.
 *** For more information, please refer to page (10).

Keypad User Guide

up	down	Memory Height 1	Memory Height 2	Memory Height 3	Child Locks	Set	Chronographw



A Port: 18W-MAX
 C1 Port: 30W-MAX
 C2 Port: 20W-MAX
 When multiple ports are used simultaneously, the output power of each port may decrease.
 Wireless charging power: 15W

1. Reset

A reset is required when powering on the desk for the first time. Please ensure all cables are properly connected before turning on the power. After powering on, press and hold the “Down (⬇️)” button to move the desk to the lowest position. Then press and hold the “Down (⬇️)” button again for 5 seconds. The desk will automatically descend to the bottom, slightly rebound, and emit a “beep” sound, indicating that the reset process is complete. When the system encounters an error or displays “Rst”, please perform a reset.

2. Desk Height Adjustment

Press the “Up (⬆️)” button on the controller to raise the desk.
 Release the button to stop. The desk will continue moving until it reaches the maximum height.
 Press the “Down (⬇️)” button on the controller to lower the desk.
 Release the button to stop. The desk will continue moving until it reaches the minimum height.

3. Memory Height Setting

The controller can store three memory positions. When the desk reaches the desired height, press the “Ⓢ” button. The display will show “Ⓢ-”, and the “-” will flash. Then press ①/②/③ to save the current height to ①/②/③ .

4. Lock and Unlock

Lock:Press and hold the Ⓜ button for 5 seconds. The display will show “Loc”, indicating the controller is locked.
Unlock:Press and hold the Ⓜ button for 5 seconds again. When the display changes from “Loc” back to normal numbers, the controller is unlocked.

5. Timing Function

Press the “Ⓣ” button on the controller. The display will show X;Xh. At this time, press the “Ⓐ” or “Ⓜ” button to adjust the time. The adjustment increments are 0.5 hours, with a setting range of 0–9 hours.
After the timer is set, the controller will automatically exit after 2 seconds. The display will turn off and a flashing decimal point will remain, indicating that the timer is running.
When the set time is reached, the buzzer will sound five times, and the controller display will automatically wake up.

6. Parameter Settings

Press and hold the “Ⓢ” button on the controller for 5 seconds to enter the settings page. The display will show “S-X”, and “X” will flash. “X” represents the parameter group.
Press “Ⓢ” again to enter the selected parameter group. Use the “Ⓐ” or “Ⓜ” buttons to switch between parameters. After completing the settings, press “Ⓢ” to return to the operating screen.

S-1	0 = Metric display, 1 = Imperial display.
S-2	Indicates the anti-collision sensor sensitivity.0 = Off, 8 = Most sensitive, 1 = Least sensitive.
S-3	Indicates the upward current anti-collision sensitivity.0 = Off, 8 = Most sensitive, 1 = Least sensitive.
S-4	Indicates the downward current anti-collision sensitivity.0 = Off, 8 = Most sensitive, 1 = Least sensitive.

7. Troubleshooting

When a fault occurs, the system will notify the user that the device is in a fault state and cannot be operated. Once the fault has been completely resolved, the device can be used normally.

Failure code	Instructions	Solution
E01	Main power supply voltage exceeds 45V	Check the main power supply
E02	Height difference between the lead screws exceeds 1 cm (0.39")	Reinitialize the system
E04	Handset connection error	Check the handset cable
E05	Anti-Collision Display	Release the button and operate again
E06	Main power supply failed to start (voltage below 20V)	Replace the main power supply or check the power connection cable
E07	Main power supply protection triggered during operation (voltage below 20V)	Reconnect the power
E08	Desktop tilt detected during operation	Reinitialize the system
HOT	Power supply temperature too high, or the desk has been operated for more than 3 minutes within 18 minutes	Wait for the power supply to cool down, or let the system rest for 18 minutes before operating again
E12	Motor 1 current sampling channel error	Replace the control board
E13	Motor 1 phase loss or phase wire disconnected	Check whether the motor phase wires are connected properly.
E14	Motor 1 Hall sensor error or Hall wire disconnected	Check the Hall signal or replace the connection cable
E15	Motor 1 internal short circuit	Replace the motor
E16	Motor 1 stall detected	Reinitialize the system
E17	Motor 1 rotation direction error	Swap the motor wires or Hall wires
E18	Motor 1 overload (excessive load)	Reduce the load
E22	Motor 2 current sampling channel error	Replace the control board
E23	Motor 2 phase loss or phase wire disconnected	Check whether the motor phase wires are properly connected
E24	Motor 2 Hall sensor error or Hall wire disconnected	Check the Hall signal or replace the connection cable

E25	Motor 2 internal short circuit	Replace the motor
E26	Motor 2 stall detected	Reinitialize the system
E27	Motor 2 rotation direction error	Swap the motor wires or Hall wires
E28	Motor 2 overload (excessive load)	Reduce the load
E42	Memory error	Replace the controller
E43	Anti-collision sensor error	Replace the controller

8. Protection Alert

When a fault occurs, the system will notify the user that the device is in a fault state and cannot be operated. Once the fault has been completely resolved, the device can be used normally.

Failure code	Instructions	Solution
E02	Obstruction protection	During movement, if the desktop vibrates, collides with an obstacle, or tilts, the system will trigger an alarm and immediately stop. The desk will reverse for a preset distance to release the protection, or you can press and hold any button during the reverse movement to stop and clear the alert. Ensure the desk does not vibrate significantly, hit obstacles, or tilt during operation before using it again.
Hot	Overheat protection	Continuous operation for an extended period may trigger this protection. Power cycle the system or wait at least 18 minutes before using it again.
E10	Motor connection error protection	Motor connection abnormal. Power off, check and ensure the connection between the motor and controller is secure, then power on again.
E20	Overload protection	If this alarm occurs during upward movement, remove some weight from the desk before operating again. If it occurs during downward movement, power off the system, remove some weight from the desk, and then power on again.
E31	Undervoltage protection	Power off the system, check and ensure the power supply is properly connected to the controller, then power on again.
E32	Overvoltage protection	Power off the system, check and ensure the power supply is properly connected to the controller, then power on again.
E60	Stall Protection	Power off the system, check and ensure all motor channels are identical and properly connected to the controller, then power on again.

Recycling and Disposal

This product cannot be disposed of as household waste. To prevent damage to the environment, this product should be recycled. Please use the relevant recycling systems available to you or contract the distributor or manufacturer for recycling assistance.

FlexiSpot Limited Warranty

This limited warranty offered by FlexiSpot covers defects in material or workmanship in new FlexiSpot products. This warranty extends to the original purchaser only and is non-transferable. Only consumers purchasing FlexiSpot products from authorized FlexiSpot retailers or resellers may benefit from our limited warranty.

What is Covered?

The FlexiSpot limited warranty covers our products against defects in material or workmanship as follows:

·FlexiSpot Height Adjustable Desk Frames

15 years: all metal and mechanical parts and components, including motors and electrical components of FlexiSpot Standing Desk E7 series.

10 years: all metal and mechanical parts and components, including motors and electrical components of FlexiSpot Standing Desk E5 series.

5 years: all metal and mechanical parts and components, including motors and electrical components of all other height adjustable desk except for E5, E7 series.

·FlexiSpot Sit-Stand Desktop Workstations

All standing desks purchased on or after October 5, 2016 include a 5-year warranty for the frame, medium-fiber desktop and mechanisms.

·FlexiSpot Desk Bikes

All desk bikes purchased on or after October 5, 2016 include a 3-year warranty for the frame, and a 1-year warranty for the electronics and other mechanisms.

·FlexiSpot Mini Steppers

All desk bikes purchased on or after October 5, 2016 include a 1-year warranty for the frame, and other mechanisms.

·Accessories

All monitor mounts purchased on or after October 5, 2016 include a 5-year warranty for the arms, 3-year warranty for gas spring system and mechanisms.

What are your Remedies?

FlexiSpot will replace at no charge to the consumer the defective parts only or, at FlexiSpot's option, replace any product or part of the product that is defective because of improper workmanship and/or material, under normal installation, use, service and maintenance. If FlexiSpot is unable to provide a replacement and repair is not practical or cannot be completed in a timely fashion, FlexiSpot may elect to refund the purchase price in exchange for the return of the product. In the rare event that your FlexiSpot product is defective, we will provide you with a replacement item shipped at no cost to you within the continental United States. The shipping method for replacement products is FedEx Ground, but expedited shipping is available if you choose to pay the additional expense. In addition, you will need to pay the shipping costs if any products need to be shipped to you at an address outside the continental United States.

REPAIR OR REPLACEMENT (OR, IN LIMITED CIRCUMSTANCES, REFUND OF THE PURCHASE PRICE) AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE PURCHASER. FLEXISPOT NEITHER ASSUMES NOR AUTHORIZES ANY PERSON TO CREATE FOR IT ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH THIS PRODUCT.

FlexiSpot Limited Warranty

What is Not Covered?

Our limited warranty does not cover any problem that is caused by:

1. Conditions, malfunctions or damage not resulting from defects in material or workmanship.
2. Conditions, malfunctions or damage resulting from normal wear and tear, improper installation, improper maintenance, misuse, abuse, negligence, accident or alteration.
3. Accessories, connected materials and products, or related products not manufactured by FlexiSpot.
4. Conditions, malfunctions or damage resulting from failure to follow the instructions and guidelines relating to the product's intended use.

Our limited warranty is void if a product is returned with removed, damaged or tampered labels or any alterations (including removal of any component or external cover).

How to File a Claim?

In order to receive the benefit of our limited warranty, you need to process your claim in compliance with the terms of this limited warranty and follow proper return procedure. To request warranty service, please contact customer service via email at contact@FlexiSpot.com or toll free at 1-855-585-5618. You will need to provide the sales receipt or other evidence of the date and place of purchase for your FlexiSpot product.

Implied Warranties and Limitation of Damages

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES (INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY, AND FLEXISPOT SHALL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS OR REVENUE, RESULTING FROM ANY BREACH OF EXPRESS OR IMPLIED WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, EVEN IF FLEXISPOT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Some jurisdictions do not allow limitations on the duration of an implied warranty or the exclusion or limitation of special, indirect, incidental or consequential damages, so the above limitations or exclusions may not apply to you.

Governing Law

This Warranty shall be governed by the laws of the State of California, USA, without giving effect to any conflict of laws principles that may provide the application of the law of another jurisdiction.

How State Law Applies

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.