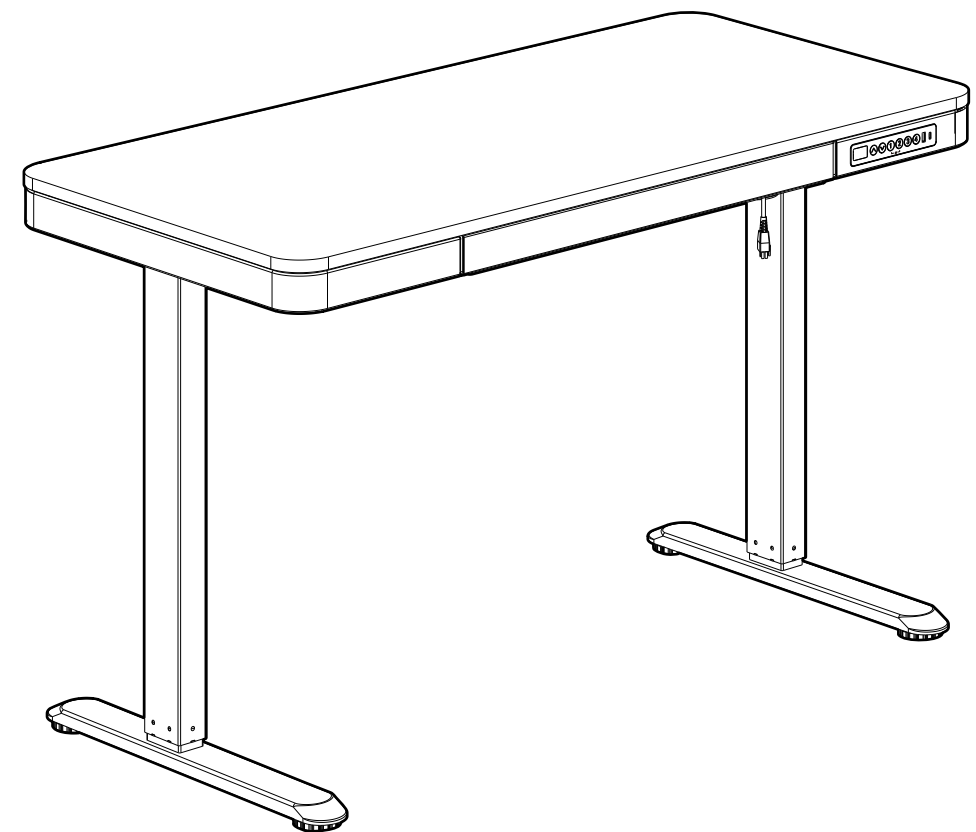


**Item No. Q3-V2**  
User Manual

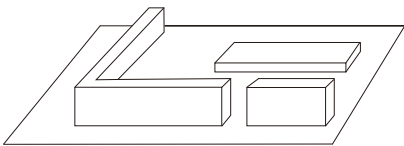


 **+1 (855) 585-5618**

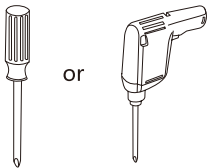
# Specifications

|                      |                |
|----------------------|----------------|
| Column stages        | 2              |
| Max. Weight Capacity | 110 lbs (50kg) |
| Max. Speed           | 0.8"(20mm)/s   |
| Min. Height          | 28.9"          |
| Max. Height          | 46.5"          |
| Table Dimensions     | 47.4" x 23.8"  |

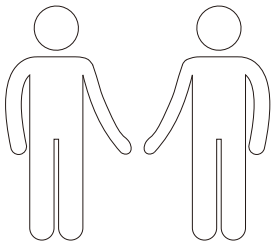
# Assembly Notes



Assemble on carpet to prevent scratches



Phillips screwdriver or drill required (not provided)

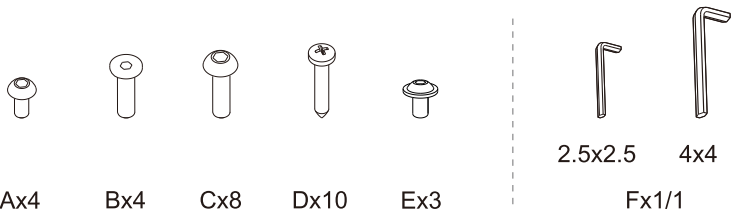


Cooperative assembly

# Product List

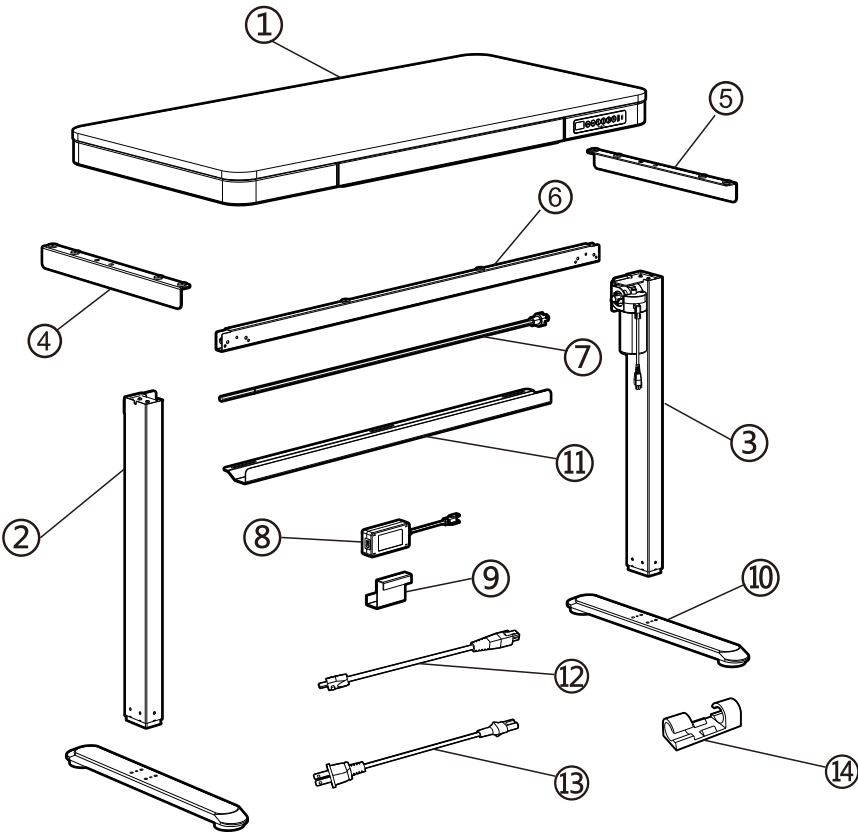
## Accessory Package

Note: The following line drawings are for reference only and in some cases may be different from the actual part; please refer to the actual part. If you find missing parts or have installation problems, please contact customer service.



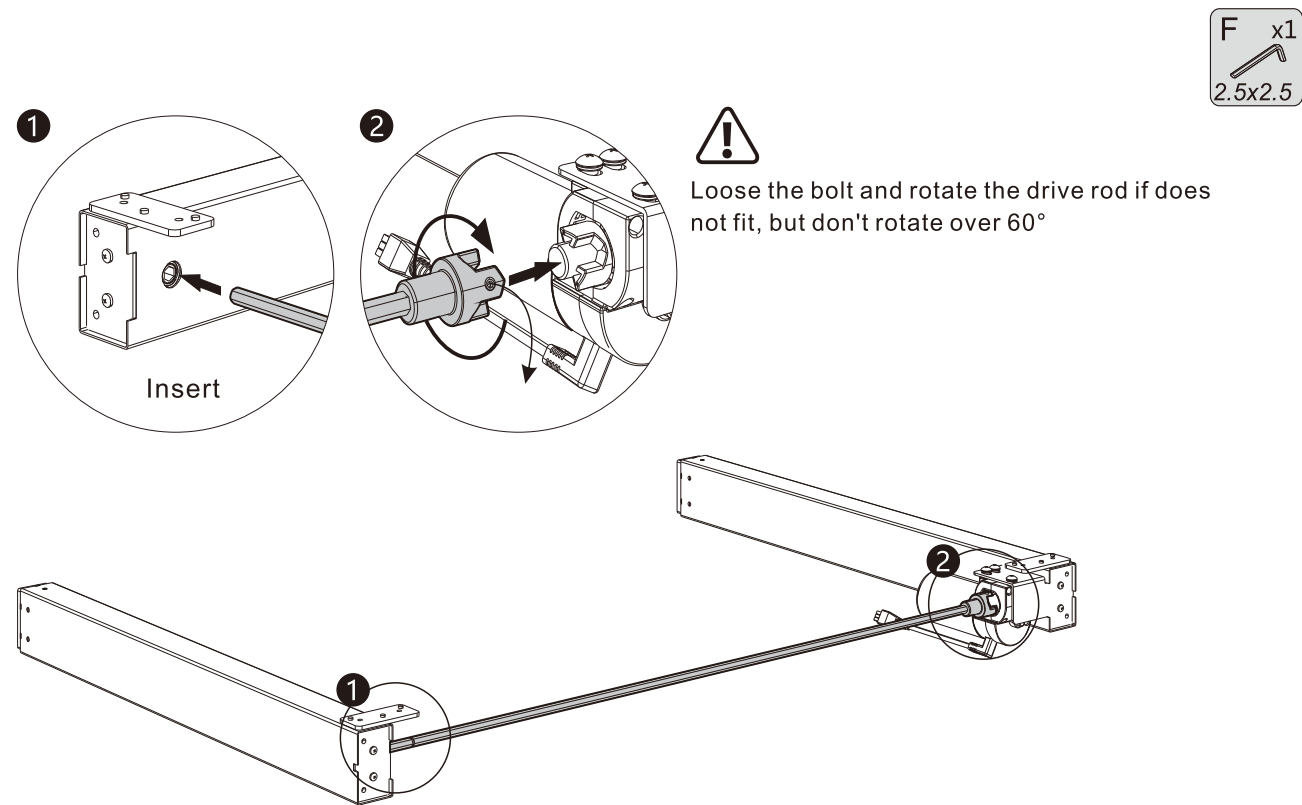
# Parts Included

| No. | Part                      | No. | Part               |
|-----|---------------------------|-----|--------------------|
| ①   | Table top x 1             | ⑧   | Adaptor x 1        |
| ②   | Left column x 1           | ⑨   | Adaptor holder x 1 |
| ③   | Right column x 1          | ⑩   | Desk feet x 2      |
| ④   | Left support bracket x 1  | ⑪   | Baffle x 1         |
| ⑤   | Right support bracket x 1 | ⑫   | Patch cord x 1     |
| ⑥   | Beam x 1                  | ⑬   | Power cord x 1     |
| ⑦   | Drive rod x 1             | ⑭   | Cable tie x 4      |

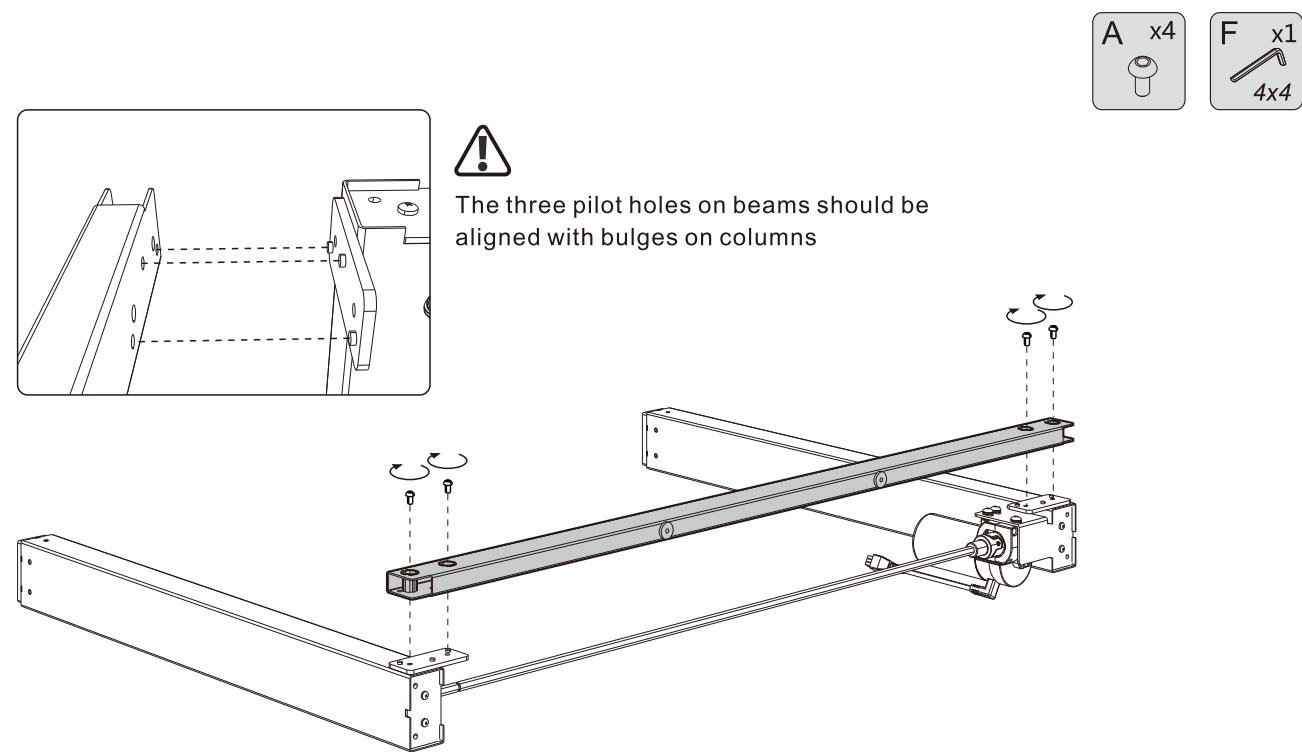


Assembly Steps

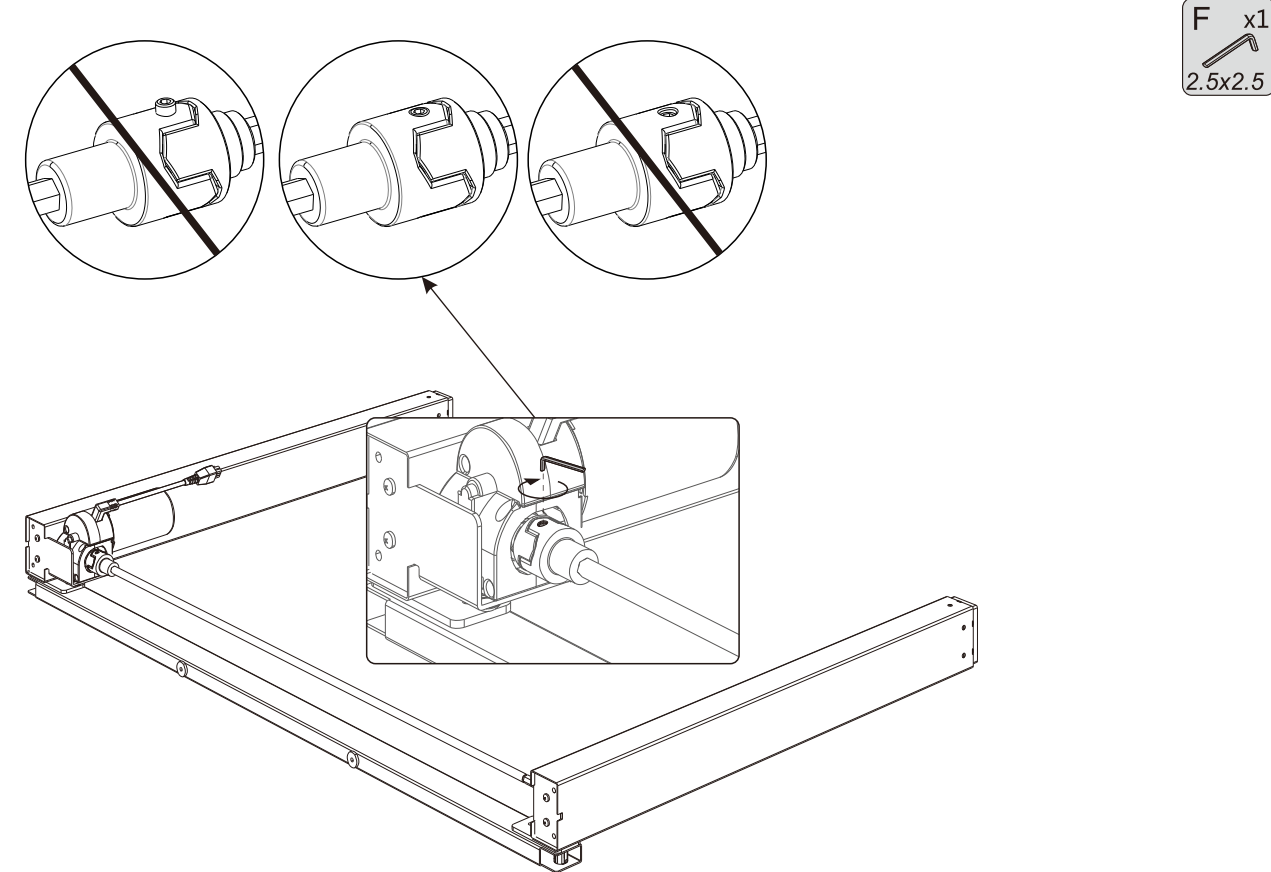
01 Install the drive rod



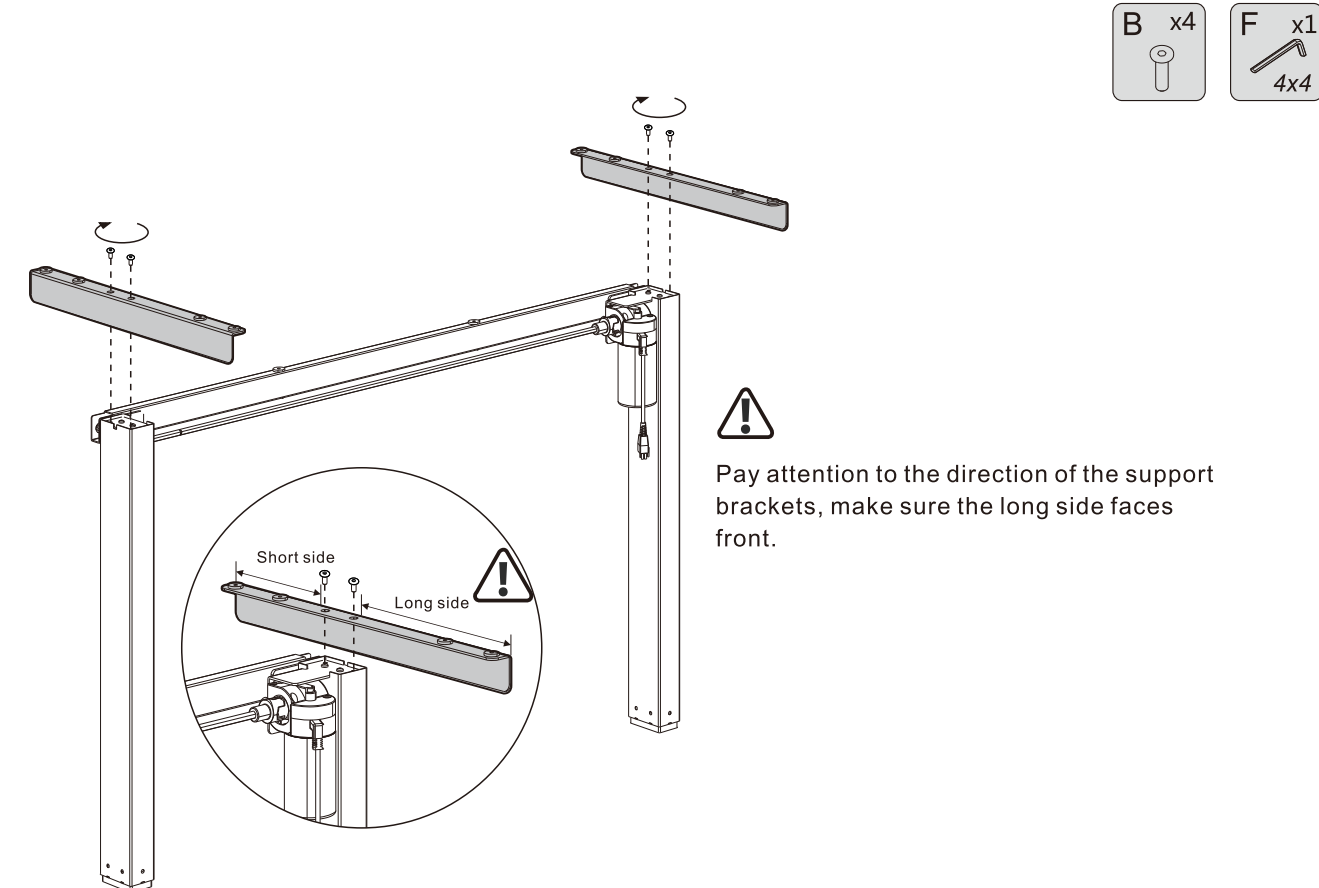
02 Install the beam



03 Tighten the drive rod



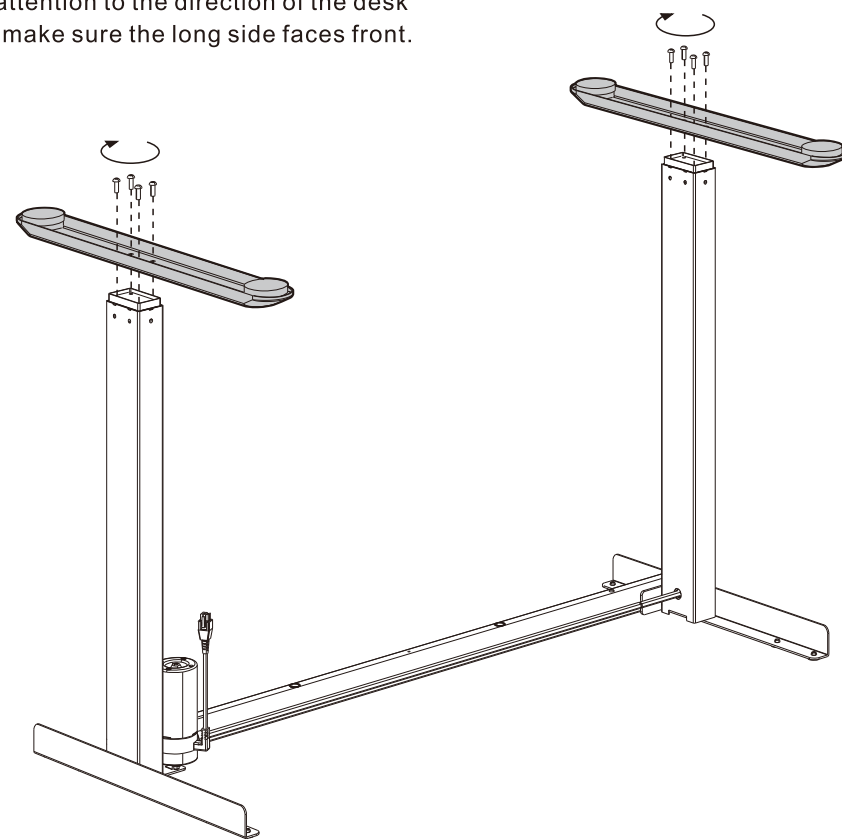
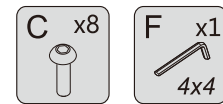
04 Install the brackets



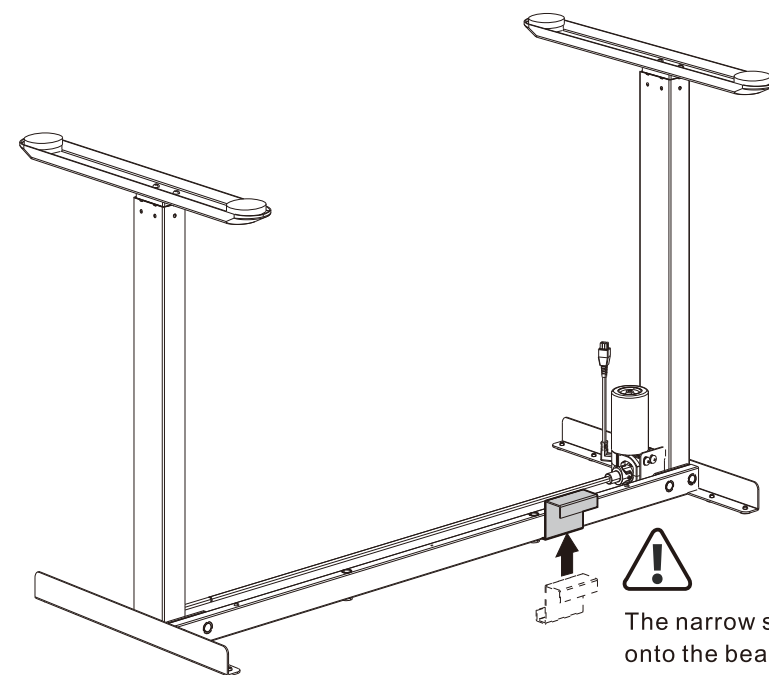
## 05 Install the desk feet



Pay attention to the direction of the desk feet, make sure the long side faces front.



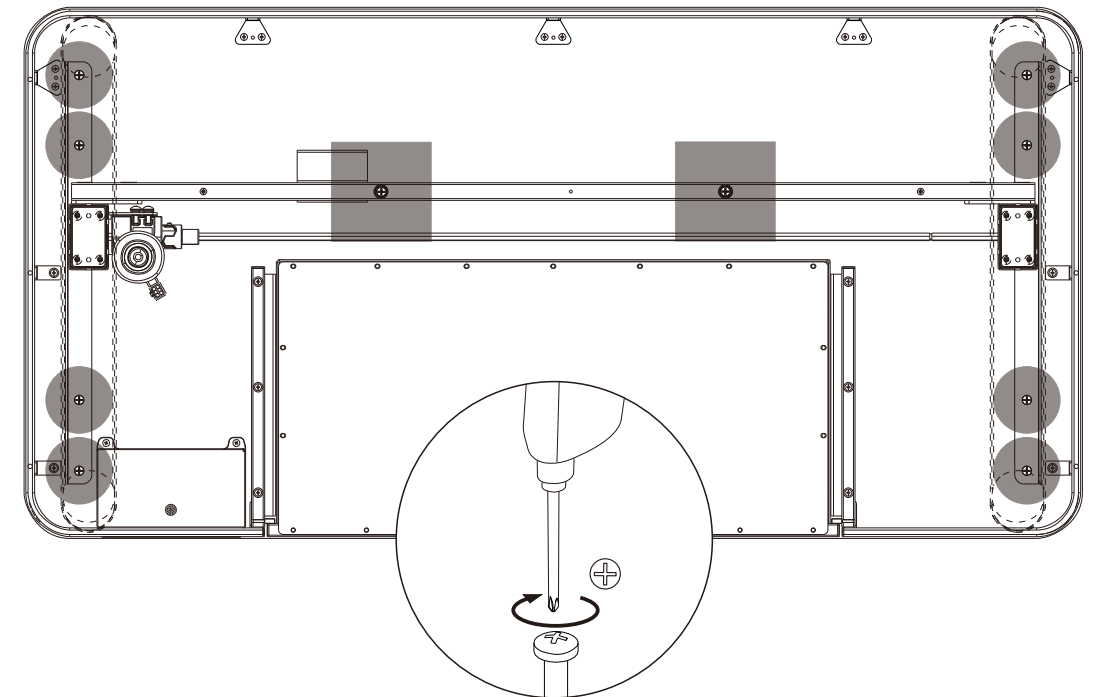
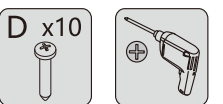
## 06 Install the adaptor holder



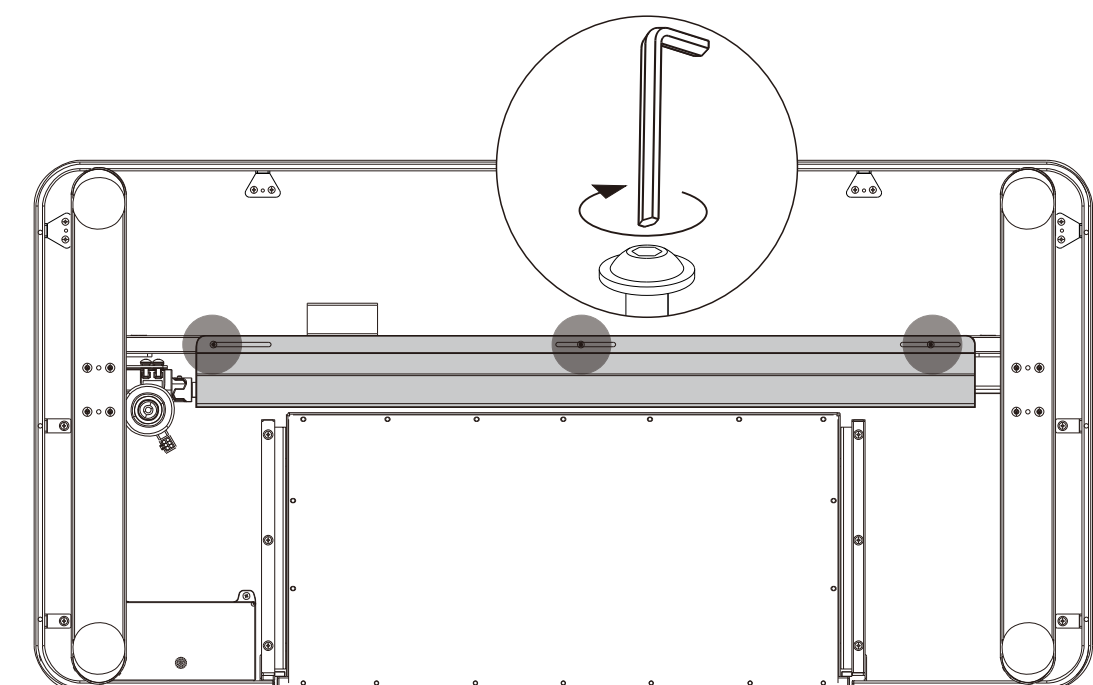
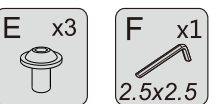
The narrow side of the adaptor holder onto the beam and next to the motor.

## 07 Install the table top

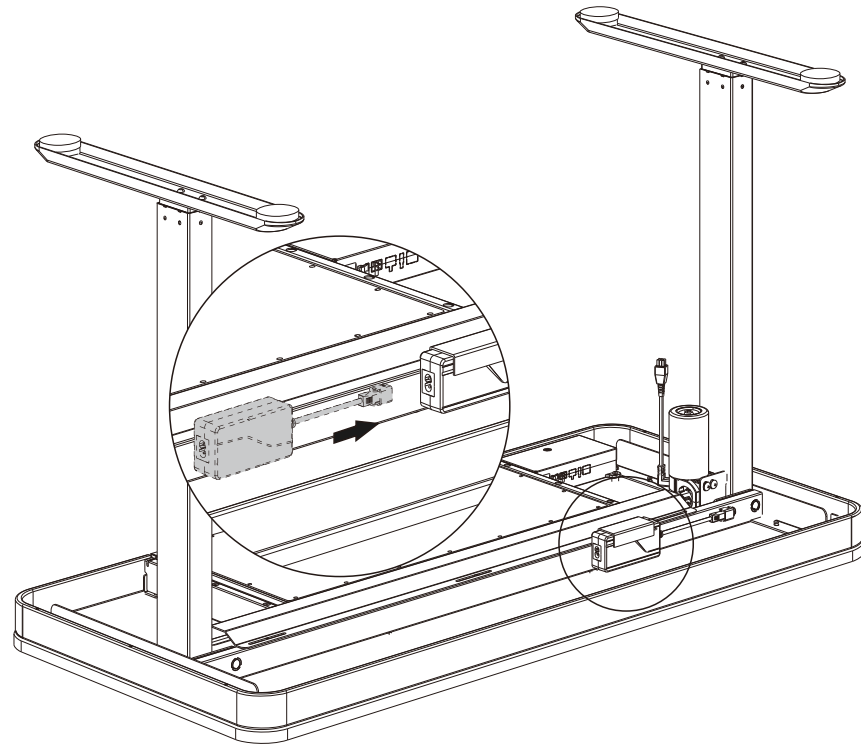
The screw sequence are ● → ■



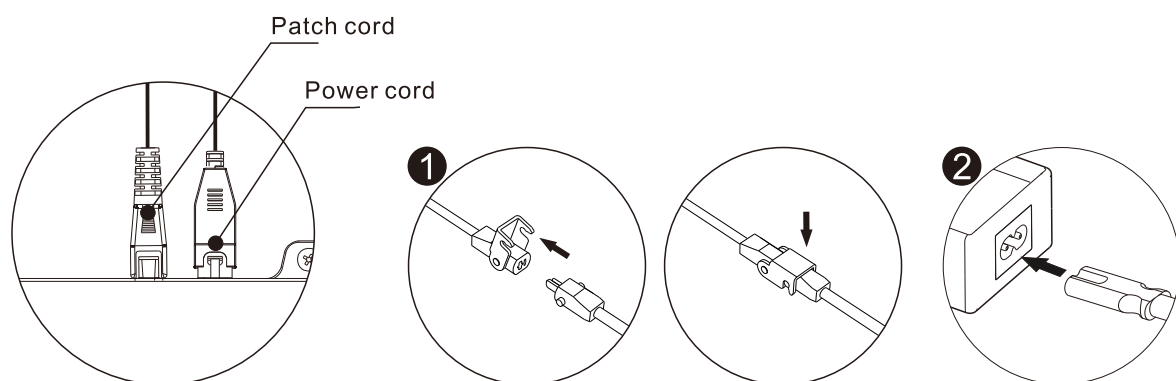
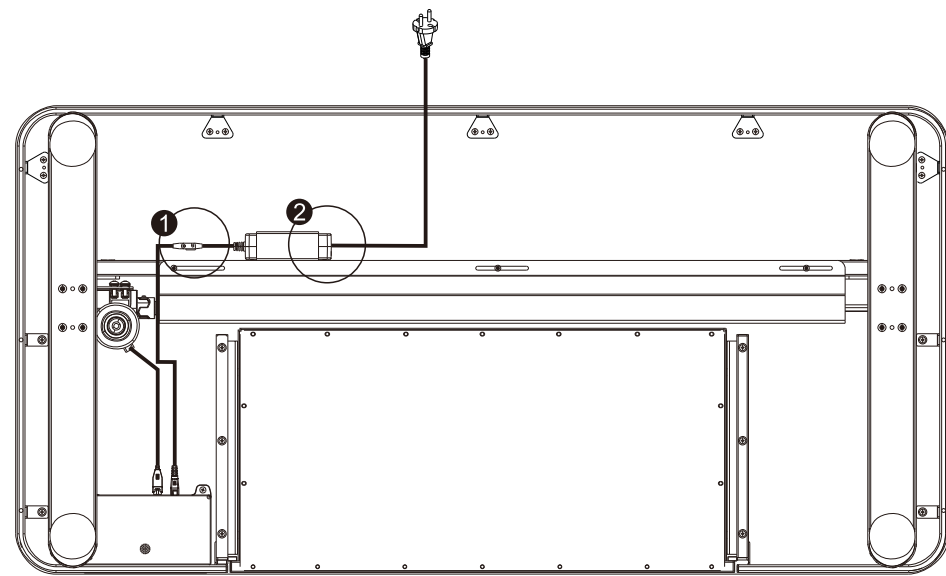
## 08 Install the baffle



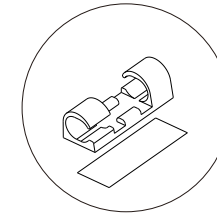
## 09 Install the adaptor



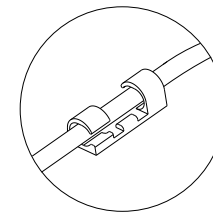
## 10 Wiring



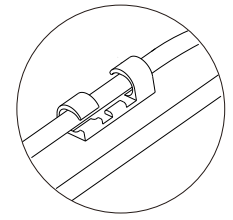
Fix the cables to desktop with cable tie to keep the desk clean.



Tear off

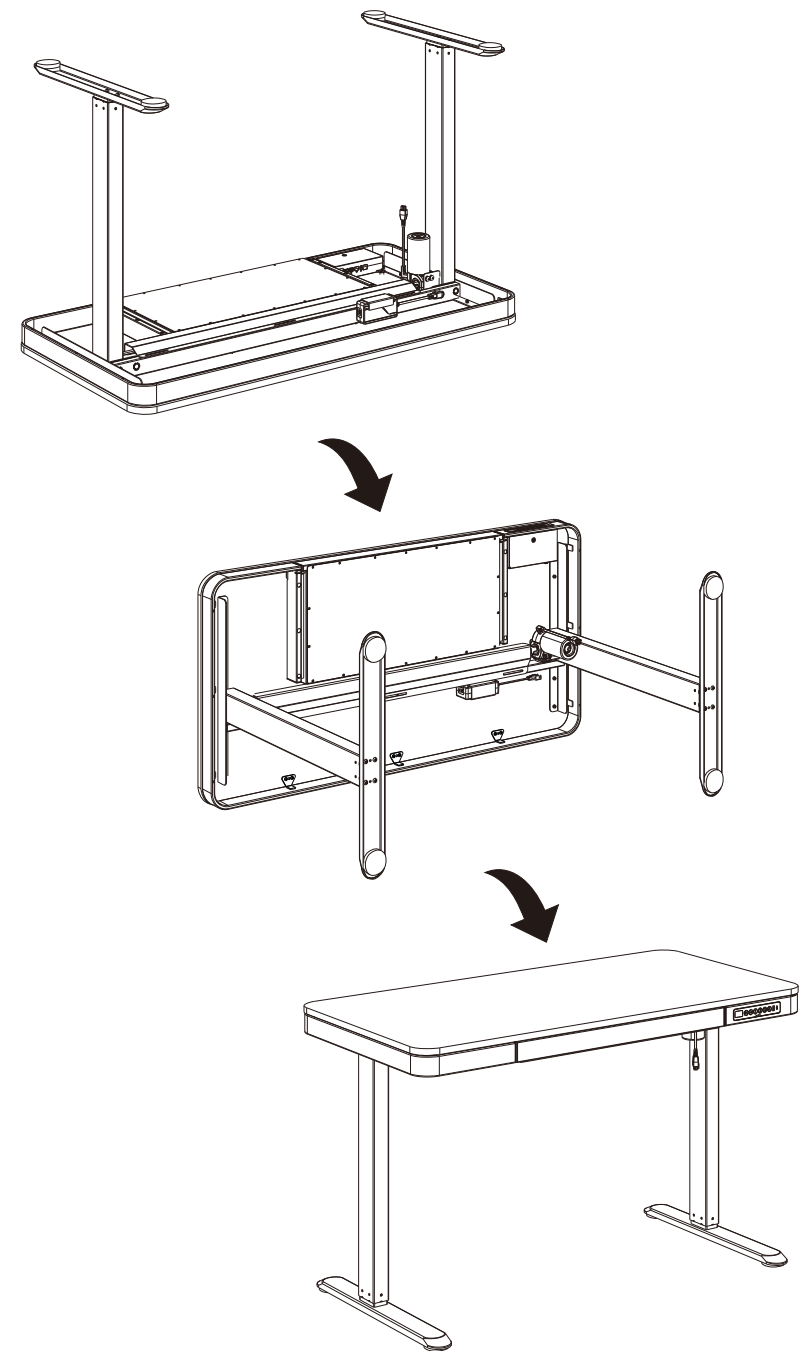


Manage cables

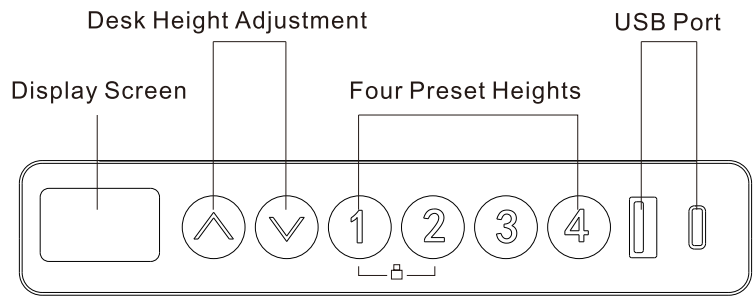


Fix

## 11 Flip the desk



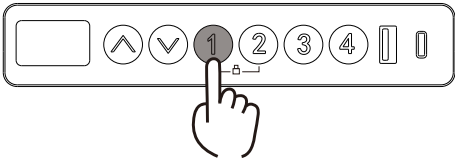
User Instructions



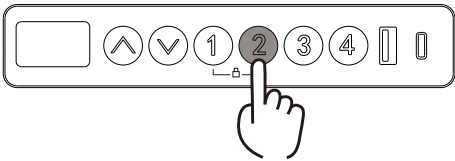
**Note:**  
Please ensure there are no obstructions during the desk's movement and that all cables are of sufficient length to accommodate the desk's vertical movement.

**Recommendation:**  
Preset your most comfortable sitting height as "1" and your most comfortable standing height as "2". The additional preset heights can be freely set to other levels.

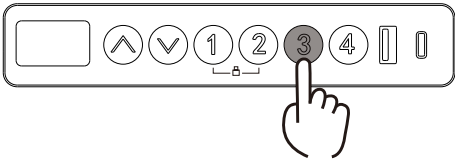
Height Preset Function:



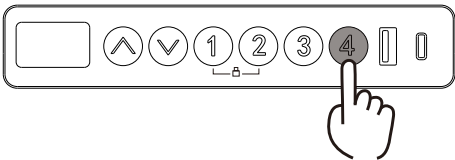
a. Press and hold the "1" button for three seconds to save the current height. The display will show "5-1".



b. Press and hold the "2" button for three seconds to save the current height. The display will show "5-2".



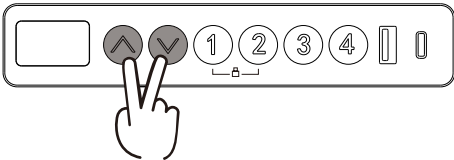
c. Press and hold the "3" button for three seconds to save the current height. The display will show "5-3".



d. Press and hold the "4" button for three seconds to save the current height. The display will show "5-4".

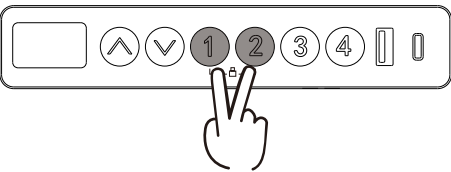
Once the height presets are saved, you can simply press the "1", "2", "3", or "4" button to automatically adjust to the corresponding preset height.

Collision Sensitivity Adjustment - Optional Feature:



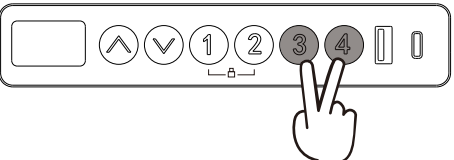
a. Press and hold both the "▲" and "▼" buttons for five seconds to switch the sensitivity level. Upon successful switching, the buzzer will beep once. Each operation switches the sensitivity by one level, with a total of four levels (R-0, R-1, R-2, R-3)  
R-0 Disabling the Collision Avoidance Feature  
R-1 Low Sensitivity  
R-2 Medium Sensitivity  
R-3 High Sensitivity

Child lock function:

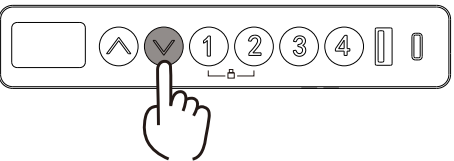


a. Press and hold "1" and "2" for three seconds, display shows "LoC" - Child Lock is ON.  
b. Then press and hold "1" and "2" again for three seconds, display shows current height - Child Lock is OFF.

Reset Function :



a. Press and hold the "3" and "4" buttons for three seconds to initiate a "Reset" or "Reset" reset indication.



b. Continue pressing the "▼" button until the height-adjustable desk descends to its lowest position and then rebounds slightly before stopping. This completes the reset process, and the desk can be used normally thereafter.

USB Charging Function:

a. The motor cable features 1 USB and 1 Type-C port. Both USB and Type-C ports can power other electronic devices and support the following charging protocols:  
For USB (single port output): 5V 3A/9V 2A/12V 1.5A/20V 1.35A with a maximum of 27W.  
For Type-C (single port output): 5V 3A/9V 3A/12V 3A/15V 3A/20V 2.25A with a maximum of 45W.  
For dual port output: 7.5W+7.5W. The output will cease while the desk is in motion and will resume once the height adjustment stops.

Resolving Common Issues



This list is used for checking and solving common faults and errors. Please contact the manufacturer if problem you encounter is not on the list below.

| Fault phenomenon                                           | Method                                                                          |
|------------------------------------------------------------|---------------------------------------------------------------------------------|
| Electronic functions are not functioning properly          | Check whether the cable connection is normal;                                   |
| Rising in a lowspeed                                       | Check if overloaded, max loading: 110 lbs;                                      |
| Downward sliding                                           |                                                                                 |
| Frequently Reposition                                      |                                                                                 |
| Only down but not up or only up but not down               | Reposition;                                                                     |
| Not enough up&down height                                  |                                                                                 |
| The bottom cannot rise                                     |                                                                                 |
| Overwork (Duty cycle: Max2min on/18min OFF)                | Restart after suspend for 18mins while connecting with power;                   |
| Power supply module not working                            | Reset first or wait 1s after rise and fall before using;                        |
| Press the down button and the desk goes down instead of up | Check for obstructions underneath the table or any wire harnesses hanging down. |

Attention



- Power supply: AC100V - 240V, frequency 50/60HZ;
- Working environment: 0-40°C;
- Before cleaning, you have to unplug the power supply cable. Clean with a slightly damp cloth to wipe away the surface dust. Keep all electrical components away from liquids. Do not damage the connection line and keep the plug in a safe position.
- Inside the control box, there are electronic components, metal parts, plastic parts, wires and so on. They should be disposed in accordance with the local laws and regulations. They cannot be disposed as household waste.
- Before using the product, please make sure the product has been installed correctly.
- Before starting use of the product, please read the instructions to fully understand all the product's functions and settings.
- Keep children away from electric height-adjustable desks, control units and handsets. Manufacturer is not responsible of any damages that result from children's unpredictable behaviour.
- Slight noise caused by the multi wedge belt or brake system will not impact the use of this product.
- Do not use corrosive or abrasive materials to clean this product and please dispose of cleaning solutions in an environmentally friendly manner.
- Understand the risks associated with using this product. Children or those with cognitive impairment should not use this product without supervision.
- If the power supply cord is damaged or broken, it must be replaced by the manufacturer or a relevant specialist to avoid any injuries.
- Please operate in a clean and safe environment. For example, do not left around your tools. And always be careful to deal with packaging materials, in order to avoid any kinds of possible danger. Potential choking risk exists when children play with plastic bags!
- If necessary, retain the original package for future transportation.

Recycling and Disposal



This product cannot be disposed of as household waste. To prevent damage to the environment, this product should be recycled. Please use the relevant recycling systems available to you or contract the distributor or manufacturer for recycling assistance.

# Limited Warranty

This limited warranty covers defects in material or workmanship in new products. This warranty extends to the original purchaser only and is non-transferable.

### What is Covered?

The limited warranty covers our products against defects in material or workmanship as follows:

### Standing Desk

All standing desks feature a 5-year warranty for the frame and 2-year warranty for the controller, electronics and other mechanisms.

### What are your Remedies?

We will replace at no charge to the consumer the defective parts only or, at our option, replace any product or part of the product that is defective because of improper workmanship and/or material, under normal installation, use, service and maintenance. If we are unable to provide a replacement and repair is not practical or cannot be completed in a timely fashion, we may elect to refund the purchase price in exchange for the return of the product. In the rare event that your product is defective, we will provide you with a replacement item shipped at no cost to you within the continental United States. The shipping method for replacement products is FedEx Ground, but expedited shipping is available if you choose to pay the additional expense. In addition, you will need to pay the shipping costs if any products need to be shipped to you at an address outside the continental United States.

**REPAIR OR REPLACEMENT (OR, IN LIMITED CIRCUMSTANCES, REFUND OF THE PURCHASE PRICE) AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE PURCHASER. WE NEITHER ASSUME NOR AUTHORIZE ANY PERSON TO CREATE FOR ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH THIS PRODUCT.**

### What is Not Covered?

Our limited warranty does not cover any problem that is caused by:

1. Conditions, malfunctions or damage not resulting from defects in material or workmanship.
2. Conditions, malfunctions or damage resulting from normal wear and tear, improper installation, improper maintenance, misuse, abuse, negligence, accident or alteration.
3. Accessories, connected materials and products, or related products not manufactured by ours.
4. Conditions, malfunctions or damage resulting from failure to follow the instructions and guidelines relating to the product's intended use.

Our limited warranty is void if a product is returned with removed, damaged or tampered labels or any alterations (including removal of any component or external cover).

### How to File a Claim?

In order to receive the benefit of our limited warranty, you need to process your claim in compliance with the terms of this limited warranty and follow proper return procedure. To request warranty service, please contact customer service, toll free at +1 (855) 585-5618. You will need to provide the sales receipt or other evidence of the date and place of purchase for your product.

### Implied Warranties and Limitation of Damages

**EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES (INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY, AND WE SHALL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS OR REVENUE, RESULTING FROM ANY BREACH OF EXPRESS OR IMPLIED WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.** Some jurisdictions do not allow limitations on the duration of an implied warranty or the exclusion or limitation of special, indirect, incidental or consequential damages, so the above limitations or exclusions may not apply to you.

### Governing Law

This Warranty shall be governed by the laws of the State of California, USA, without giving effect to any conflict of laws principles that may provide the application of the law of another jurisdiction.

### How State Law Applies

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.